

## Delta College - Local Strategic Value Report

This table includes information related to Delta College’s activities to meet the best practices in each category. Delta College has met all of the best practices, therefore meets the “4 out of 5 best practices” as required by the State of Michigan.

Best Practices by Category	Examples of Adherence
<b>Category A: Economic Development and Business or Industry Partnerships (must meet 4 of 5)</b>	
<p>(i) The community college has active partnerships with local employers including hospitals and health care providers.</p>	<ul style="list-style-type: none"> <li>• Delta College has signed agreements with area hospitals and healthcare facilities for nursing, allied health, and short-term occupational health programs. In 2019-2020, the College had clinical sites for the following programs: Athletic Training (2 sites), Certified Nursing Assistant (14 sites), Dental Hygiene/Assisting (56 sites), EMT (5 sites), Health Fitness Specialist (9 sites), Nursing (22 sites), Phlebotomy (6 sites), Physical Therapy Assistant (75 sites), Radiography (18 sites), Respiratory Care (14 sites), Diagnostic Medical Sonography (23 sites), Surgical First Assistant (16 sites), Sterile Processing (10 sites) and Surgical Technology (17 sites).</li> <li>• Delta partners with McLaren Bay Region, MidMichigan Hospital and Mobile Medical Response for on-site Emergency Medical Technician training. Successful students are tested and licensed through the Michigan Department of Health and Human Services and certified through the National Registry of Emergency Medical Technicians.</li> <li>• In response to industry demand, Delta College created a 3 semester Clinical Medical Assistant certificate program, which includes agreements with Covenant HealthCare, Great Lakes Bay Health, and DaVita Kidney Care.</li> <li>• Delta College has 41 Advisory Committees with over 700 members, to provide information and support to occupational programs. Advisory Committees are in Business &amp; Tech Trades (21), Science &amp; Math (3), Arts &amp; Letters (3), Social Sciences (4), and Health &amp; Wellness (10).</li> <li>• The College operates the Helen Nickless Dental Clinic to provide care to community members who have little to no access to dental services. The clinic operated in Fall 2019 and part of Winter 2020, however, due to COVID-19, it has not yet been able to reopen.</li> <li>• Camp Health &amp; Wellness brought 68 high school students to campus to explore the careers in the health sciences career pathway. Health professionals and college and career center instructors led the sessions. Support came from: Ascension St. Joseph Hospital, Covenant HealthCare, Hills &amp; Dales General Hospital, HealthSource Saginaw, Hospital Council of East Central Michigan, McKenzie Health System, McLaren Bay Region, (Caro Region and Thumb Region), Scheurer Health and Harbor Beach Community Hospital. The event was held in 2019, but not in 2020, due to COVID-19.</li> <li>• Delta’s Career Development Office served 556 unique employers, who posted 1,544 job openings. And, over 2,445 students created</li> </ul>

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	<p>accounts, completed career assessments and developed application materials to conduct career research and apply for employment during the year.</p> <ul style="list-style-type: none"> <li>• In October 2019, Delta College Career participated in the Middle Michigan region Michigan Works <i>MiCareer Quest</i> event, allowing Delta to showcase its in-demand programs to 10,000 students from over 100 schools in 11 counties. Over 80 faculty, staff, and students from Delta College were involved in hands-on events for students. The College also participated in a similar event held in Genesee, Shiawassee and the Thumb, where 3,150 students attended from 51 schools.</li> <li>• Delta College hosted a <i>Career Pathways</i> event in November with 170 employers and 1,400 high school students in attendance. Professionals shared information about the employment outlook, education, and training needed for success in their respective fields.</li> <li>• Delta College Health and Wellness Division students and faculty/staff collaborate in an inter-professional mentoring simulation scenario. This simulation exposes students to delivering collaborative care in practice, allowing them to learn with, about and from each other in a realistic health care situation. In 2019, 66 Delta College students and 16 faculty/staff facilitators participated in a 5-hour health scenario and debriefing, however, the event was not held in 2020 due to COVID-19.</li> <li>• Delta College offers police academy training for students, in compliance with the training standards set by the Michigan Commission on Law Enforcement Standards (MCOLES). The College also offers continuing education to sworn officers from throughout the State of Michigan on: Defensive Tactics, Traffic and Motor Carrier Enforcement, Sexual and Domestic Assault Investigation, Opiate Overdose and Narcan, Emergency Medical Care, Emergency Vehicle Operation, and OWI and Alcohol Investigations and Enforcement.</li> <li>• Delta College supports workforce development in the region. In collaboration with Great Lakes Bay Michigan Works and area employers Delta creates, modifies and runs short term <i>Fast Start</i><sup>TM</sup> job training programs. Dow, DuPont, Corteva, HSC and SK Saran have an expressed need for <i>Fast Start</i><sup>TM</sup> training, and have committed to collaborate to recruit, interview, and hire successful completers of the program.</li> <li>• Completers of the Chemical Processing <i>Fast Start</i><sup>TM</sup> program receive 23 articulated credits at Delta College and are encouraged to return to earn their AAS in Chemical Process Technology.</li> <li>• Delta’s Educational Opportunity Center (EOC) staff continued its “Deep in the Community” initiative, partnering with Great Lakes Bay Region corporations that provide post-secondary tuition incentive for employees. Current partnerships are with Healthsource Saginaw, Walmart, Meijer, McDonald’s, and Best Buy. Interested employees are referred to EOC for assistance with career planning, admission application, financial literacy, advising, and course registration.</li> </ul>

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<p>(ii) The community college provides customized on-site training for area companies, employees, or both.</p>	<ul style="list-style-type: none"> <li>• Delta College offers companies training options in over 310 technical and organizational development skills courses. All training is customized to fit the business needs and is provided 24/7 to accommodate shift workers and those businesses with cyclical production calendars.</li> <li>• Delta College serves the industries of manufacturing, business, agriculture, healthcare, education, energy and government. Delta provided over 12,500 hours of non-credit training.</li> <li>• New <i>Fast Start</i><sup>TM</sup> Programs are being developed to meet regional work force demands for logistics and warehouse roles.</li> <li>• Delta College collaborates with the State of Michigan to deliver MiOSHA industry certified classes. Classes include: MIOSHA Part 85 - Control of Hazardous Energy Sources and MIOSHA Parts 472 &amp; 554 - Med Services &amp; First Aid, BB Infectious Diseases.</li> </ul>
<p>(iii) The community college supports entrepreneurship through a small business assistance center or other training or consulting activities targeted toward small businesses.</p>	<ul style="list-style-type: none"> <li>• Delta College provides strategic planning and performance consulting for area businesses who aim to improve their bottom line. The first hour of consulting is free to area businesses and additional customized sessions are developed and delivered. Referrals are made to additional community partners and resources.</li> <li>• Delta College actively partners with the Bay, Midland and Saginaw Chambers of Commerce. We provide experts to serve on their small business councils or offer industry knowledge as needed. With over 80 percent of chamber membership being small business, the direct support of Chamber efforts is very effective. We also provide trainings on generational communication and project management.</li> <li>• In partnership with Ed2Go, Delta College offers a wide range of online instructor led classes and career training programs. These programs serve small businesses in the region with affordable in demand training options. The most popular courses include Microsoft Excel, Microsoft Word, HR and project management classes.</li> <li>• Delta College engages small businesses by connecting company leaders and HR managers to business services Delta College has to offer including training, job fairs, job postings, career counseling, veterans' services and more. Delta developed a Business Directory, which is on the <u>public website</u> and distributed to the community, Chambers and Economic Development organizations.</li> <li>• Delta College offers free training seminars to local businesses. In response to industry demand for online learning during COVID-19, Delta expanded delivery of workforce training to include virtual training. Offerings included "Training Tips for Your Return to Work Plan" and a "Leading During Change" series of interactive webinars.</li> <li>• Delta College served as host of the Michigan Small Business Development Center (MI-SBDC) Great Lakes Bay Region from 2002-2019. In 2019, SBDC staff provided 950 hours of confidential, no-cost</li> </ul>

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	<p>consulting services to business owners in Arenac, Bay, Midland, and Saginaw Counties. Services provided by the MI-SBDC GLBR resulted in the launch of 19 new businesses last year, more than \$1.5 million in capital formation, and creation of 69 new jobs by small businesses.</p> <ul style="list-style-type: none"> <li>• The MI-SBDC Great Lakes Bay Region offered 8 training events and seminars resulting in 250 training seat hours on a wide variety of topics relevant to small business owners. Several events were provided in collaboration with local libraries, commercial lending partners, Chambers of Commerce, and Economic Development organizations.</li> <li>• The MI-SBDC Great Lakes Bay Region is a statewide leader in diversity and inclusion with 26 percent of the Center’s clients identifying as minority/non-white (versus 15 percent of the Regional population), and 42 percent of new businesses being launched by women.</li> </ul>
<p>(iv) The community college supports technological advancement through industry partnerships, incubation activities, or operation of a Michigan technical education center or other advanced technology center.</p>	<ul style="list-style-type: none"> <li>• Delta College has a long-standing relationship with the Great Lakes Bay Manufacturing Association and other appropriate groups. We work with members to develop appropriate hands-on training to meet regional industry needs.</li> <li>• The College’s Technical Trades and Manufacturing wing (TTM) was built under the MTEC philosophy. There are multiple industry partnerships where employers contribute expertise to curriculum development and companies provide equipment donations. These labs are used to educate academic students, retrain dislocated workers and upgrade incumbent worker’s skills.</li> <li>• Delta College has worked with the Haas Technical Education Center regarding the latest Computer Numeric Control (CNC) machine tools and related CNC equipment, software and educational materials.</li> <li>• Faculty and staff work with the American Welding Society (AWS) local chapter on certification and program alignment.</li> <li>• Faculty conduct interviews and program/portfolio reviews for students seeking American Institute of Architects (AIA) scholarships.</li> <li>• Delta College hosts Michigan Farm Bureau regional events, consisting of discussion, meetings, policy and development for young farmers, with over 150 participants.</li> <li>• Michigan Farm Bureau, Delta College, and MSU Institute of Agricultural Technology have partnered to begin the collegiate Farm Bureau club for students. Students attend monthly meetings, discussion meet contests, and state-wide conferences focusing on leadership, policy and development, communication in the agricultural industry.</li> </ul>
<p>(v) The community college has active partnerships with local or regional workforce and economic development agencies.</p>	<ul style="list-style-type: none"> <li>• Delta College has an active partnership with the Great Lakes Bay Region Michigan Works! Staff members serve on the workforce and education committees, the College participates in workforce strategic planning, and participates on the Strategic Management Board of the Eastern Michigan Council of Governments (EMCOG).</li> </ul>

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	<ul style="list-style-type: none"> <li>• Delta College partners with Michigan Works! to retrain dislocated workers and Michigan Works! sponsors students in academic and <i>Fast Start</i><sup>™</sup> short term job training program.</li> <li>• Delta College partners with Genesee Shiawassee and Tuscola Michigan Works! to deliver CNC and Advanced Manufacturing and Customer Service job training programs.</li> <li>• Delta College participates in site selector visits with Saginaw Future, Bay Future and Great Lakes Bay Regional Alliance to promote the region’s workforce and training opportunities for new and expanding businesses.</li> <li>• Delta College provides support for local government organizations, such as the City of Bay City, by providing facilitated discussion and strategic planning.</li> <li>• Delta College actively participates in discussions with economic development agencies regarding workforce skills gaps, identifies the best provider of services for those gaps and identifies potential for duplication of services.</li> <li>• Delta College’s Educational Opportunity Center (EOC) has a collaborative partnership with Great Lakes Bay Michigan Works! (GLBMW) in referring individuals to one another for services, such as career planning, career assessment, employment opportunities, college admission, GED/high school completion, and community resources.</li> </ul>
<b>Category B: Educational Partnerships (must meet 4 of 5)</b>	
<p>(i) The community college has active partnerships with regional high schools, intermediate school districts, and career-tech centers to provide instruction through dual enrollment, concurrent enrollment, direct credit, middle college, or academy programs.</p>	<ul style="list-style-type: none"> <li>• Delta College has a dedicated Dual Enrollment staff to enhance partnerships with all schools in the area, by creating a central point of contact to assist students and schools with their needs pertaining to dual enrollment. Work is underway to improve the level of service for dual enrolled students and their schools.</li> <li>• Delta College provides a variety of dual enrollment opportunities to students through formal and informal partnerships. We provide dual enrollment to over fifty schools in the area through classes on main campus, downtown centers, and online. We also deliver dual enrollment courses with college faculty at three local high schools and one area Tech Center.</li> <li>• Delta College partners in eight Early/Middle College partnerships with local high schools and two regional Early/Middle College partnerships with Intermediate School Districts. We also deliver enhanced dual enrollment, county-wide, in partnership with an Educational Service Agency and several local high schools.</li> <li>• Delta College and the Saginaw Intermediate School District have combined efforts to create awareness, align curriculum, work-based learning and offer career programs through the Marshall Plan Grant. The intent is to provide a seamless education and training to</li> </ul>

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	<p>increase the opportunity for employment in high demand jobs in the Great Lakes Bay region.</p> <ul style="list-style-type: none"> <li>• Delta College provides a Skilled Trades Career Exploration program to seniors from Carrollton High School in Saginaw. This program provides exposure to hands on learning using our skilled trades labs. Training topics include: computer hardware, MS office, blueprint reading, welding, chemical processing, machine tool, hydraulics/pneumatics, and safety among others. Students who successfully complete all modules receive 2.0 articulated credits at Delta College and earn high school credit for attending.</li> <li>• In partnership with the Saginaw Intermediate School District and the Society of Manufacturing Engineers (SME), Delta College offered training on its Haas equipment. The 5 Career Center instructors from Saginaw public schools were given instruction on basic programming, editing, graphic simulation, tool length and work offsets, set up and operation of the CNC mill.</li> <li>• In November 2019, Delta College hosted the Bay Area Chamber Business and Education Partnership Council’s annual meeting with 140 business and education leaders visiting campus to learn about apprenticeships, programs and then tour the College’s Technical Trades and Manufacturing facility.</li> <li>• For 2019-2020, Delta College had 154 signed articulation agreements with 35 high schools/ISD Career Centers (1 new secondary articulation agreement was signed). There were 1,483 courses articulated for a total of 3,314 credit hours, which served a total of 504 students. Delta College also has 1 Statewide Articulation Agreement for Automotive with the Michigan Department of Education.</li> <li>• Delta College hosted 25 high school students from Tuscola County as a part of a manufacturing tour to promote the dual enrollment program partnership between the Tuscola Technology Center and Delta College. The visit concluded with a tour of our CNC labs.</li> <li>• Delta College hosted four Professional Development Career Ready Workshops for 50 High School Counselors, Work Based Learning Coordinators, Career Navigators, and Administrators, to share more about Delta’s programs, offer facilities tours and to share how students can explore jobs based on the six State of Michigan career pathways.</li> <li>• Other College and career pathways information sharing occurred at Delta College’s Downtown Saginaw Center when we hosted over 30 Saginaw County counselors representing 18 high schools. We also hosted over 50 Saginaw County high school students and their counselors for a healthcare talent tour.</li> <li>• Delta College provided training for faculty from Saginaw Chippewa Tribal College in Internet Teaching Techniques so they would be successful at converting their face to face instruction to online, during COVID-19.</li> </ul>

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<p>(ii) The community college hosts, sponsors, or participates in enrichment programs for area K-12 students, such as college days, summer or after-school programming, or Science Olympiad.</p>	<ul style="list-style-type: none"> <li>• Since 1997, the Delta College Science and Mathematics Division has hosted the Middle School Mathematics Competition, which is open to 6<sup>th</sup>, 7<sup>th</sup> and 8<sup>th</sup> grade students. In 2020, the competition was cancelled due to the COVID-19 pandemic. Over 300 middle school students were registered to participate from Bay, Midland, Saginaw, Arenac, Isabella, Gratiot, Genesee, Tuscola, Lapeer, St. Clair, Huron, Clare, Gladwin, Oakland, Sanilac, Clinton, Mecosta, Ottawa, and Macomb counties.</li> <li>• The Science Olympiad program was created in 1984 in Michigan to increase student interest in science and improve the quality of science education. In 2020, around 270 students on 23 teams from 6<sup>th</sup> through 12<sup>th</sup> grade from a seven-county region competed at Delta College, with some moving on to state tournaments. Science Olympiad promotes hands-on, problem solving and skill-building activities.</li> <li>• Delta College operates a STEM Explorer program, featuring a 40-ft. vehicle equipped with educational equipment. In its fifth year (2019-2020), the STEM Explorer worked with a total of 6,200 students in around 70 school visits to both middle school and high school locations, with spring events canceled due to COVID-19. The effort provides hands on educational opportunities for students and teachers. The program developed 12 Deep Dive projects that can be completed virtually.</li> <li>• The Delta College Asthma Camp brought student to campus, who were assisted by second year students who acted as mentors. Activities included education, appropriate tools to manage asthma, and an afternoon in the Delta College pool. The camp was held in 2019, but not in 2020 due to COVID-19.</li> <li>• For over 20 years, Delta College’s Business and Technology division hosted an annual Student Technical Solutions event on campus, although it was canceled in 2020 due to the COVID-19 pandemic. The competition allows over 200 area high school students representing nearly 30 high schools and tech centers, in the region, the opportunity to showcase their talents and skills in 18 specialty areas such as: architectural drafting, automotive service technology, residential construction, machine tool, AutoCAD, and welding.</li> <li>• Since 2008, Delta College has hosted the annual SkillsUSA Region III Competitions with about 300 high school students competing in various competitions such as Early Childhood Education, Precision Machine Technology, Welding, Technical Drafting, Job Interview, Automotive, Criminal Justice, Crime Scene Investigation and Technical Math. Many Delta students, faculty and staff members participate in the set-up and judging of these competitions.</li> <li>• In 2019, the College hosted the 5th annual Race to College event on campus for 300 students from Woodley Academy, Jessie Loomis, Kolb and Washington Elementary Schools in Saginaw and Bay City. The youth each received a free bicycle helmet, learned about bike safety, health and wellness, and explored the campus environment.</li> </ul>

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	<ul style="list-style-type: none"> <li>• Delta College has offered cultural enrichment opportunities to the Possible Dream students, including 11 summer camps, with many offered virtually via Zoom. Sessions included: <i>The Hobbit</i> book study, Pick a Project from Kiwi Company (options included receiving a kit in the areas of Science and Engineering, Engineering and Design, Art and Design or Creating a Craft), Master Student zoom classes, an Origami Instructions and Project, Fitness zoom Camps, Cookie making zoom class, and Scavenger Hunt Zoom sessions. Information sessions via zoom also included: "Everything you want to know about college", "How to be Successful Online" and SAT Prep zoom classes. They also attended performances at Midland Center for the Arts, Dow Event Center and other venues.</li> <li>• Annually, Delta College hosts the Michigan FFA Association (formally known as Future Farmers of America) Region III events, which consists of leadership and skills competitions, meetings, student interviews, and discussion meets. These events on a yearly basis total more than 400 students, parents and teachers. Region III FFA covers Saginaw, Midland, Bay, Gratiot, Huron, Tuscola, and Sanilac counties.</li> <li>• Students from Saginaw's Arthur Hill and Thompson Middle Schools were invited to participate in "The College Experience," an event planned to coincide with Hispanic Heritage Month. Approximately 40 students from these two schools visited Delta College in October 2019 to learn about program offerings by touring the Healthcare and Technical Trades &amp; Manufacturing Wings.</li> </ul>
<p>(iii) The community college provides, supports, or participates in programming to promote successful transitions to college for traditional age students, including grant programs such as talent search, upward bound, or other activities to promote college readiness in area high schools and community centers.</p>	<ul style="list-style-type: none"> <li>• Delta College was awarded an EOC (Educational Opportunity Centers) grant through the U.S. Dept. of Education, with a goal of encouraging and assisting underrepresented traditional age and adult students for entry (or re-entry) into a post-secondary education institution. We serviced 348 traditional age participants and another 516 adult participants with advising, counseling; financial aid completion and economic literacy; admissions completion assistance; and coordination with nearby post-secondary institutions during 2019-2020. Unfortunately, numbers were reduced from the prior year due to the need to move from face-to-face to virtual service delivery, through Zoom, due to COVID-19.</li> <li>• Delta College and its EOC effort provided an in-house "OnBoarding Pre-Orientation." The full or half-day workshops consist of pre-college on-site services at local high schools, community agencies, and Downtown Saginaw Center, including: admissions, career pathway, testing, financial aid, and resources to first generation low-income, non-traditional students.</li> <li>• EOC is in Delta College's Downtown Saginaw Center and offers "One Stop" Services, utilizing Delta staff who are cross-trained in enrollment from beginning to end. The one-on-one relationships guide individuals</li> </ul>



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	<p>throughout the college enrollment process and are provided on walk-in, referral, and/or appointment basis.</p> <ul style="list-style-type: none"> <li>• Delta College partners with the local College Access Networks to promote a college-going culture for high school populations. Support is given to students in the Bay Commitment – which provides scholarships for students to attend either Delta College or SVSU - and the Saginaw Promise Zone. Bay’s scholarships focus on assisting economically challenged first-generation college students, while Saginaw offers last-dollar scholarships for those who consistently enrolled in the Saginaw Public Schools.</li> <li>• The Possible Dream Program has served over 2,300 6<sup>th</sup> through 12<sup>th</sup> grade students with educational and enrichment activities to encourage their successful completion of high school and transition to college enrollment. This program receives financial support through the Delta College Foundation and community supporters.</li> <li>• Through the Delta College Foundation, the Possible Dream Program provided 18 priority consideration scholarships to graduating program participants.</li> <li>• Delta College conducted 8 workshops called “Pioneering Your Path – Tips for a Successful First Semester,” geared toward new students starting the fall semester.</li> <li>• The College also conducted workshops specific to COVID related topics such as: Anxiety, Time Management and procrastination when all academic learning converted to an online offering in March. All workshops were conducted virtually by our Counseling Staff in collaboration with other departments on campus.</li> <li>• Delta’s Office of Disability Resources (ODR) works directly with local high schools to support students with a disability, as they prepare to graduate and attend Delta College. The Director of Disability Resources assists students in the development of a transition IEP. The ODR team also presented to juniors and senior with IEP in Bay, Midland and Saginaw County, when asked, and hosted groups with disabilities at Delta College.</li> <li>• The Office of Disability Resources supports Dual enrolled students who are attending classes at their high school and at Delta, when needed.</li> <li>• Through the “Delta Project”, Delta College provides college readiness and exposure activities to more than 75 special education students.</li> <li>• Delta College hosted a “Professional Trades Day” counselor workshop for 40 Saginaw County high school counselors, work-based learning coordinators, and career navigators were in attendance. The session included presentations on skilled trades, apprenticeship, and healthcare programs. Each counselor was provided with career development materials to assist them when working with high school students for career pathway exploration and choosing a major.</li> </ul>

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<p>(iv) The community college provides, supports, or participates in programming to promote successful transitions to college for new or reentering adult students, such as adult basic education, GED preparation and testing, or recruiting, advising, or orientation activities specific to adults.</p>	<ul style="list-style-type: none"> <li>• Delta College participates in specific recruiting and orientation activities for adults including veteran’s events, Michigan Works! workshops, and rapid response initiatives for dislocated workers.</li> <li>• Delta College provides GED® preparation, testing and completion services. These have been increasingly needed since federal Financial Aid regulations now require copies of high school diplomas or evidence of GED completion.</li> <li>• Delta College offers a Computer Based Testing (CBT) Center, featuring several products from various testing companies, including ACT® Work Keys, Castle (now called Scantron), Certiport, CollegeBoard, Comira (now part of PSI), PAN, PSI, PearsonVUE and Prometric, in areas such as licensure, certification, high school equivalency (GED® testing), academic admissions, regulatory and government testing. The Testing Center also supports academic faculty and student testing needs.</li> <li>• Since July 1, 2019, the Delta College Testing Center administered 254 GED® tests, along with 9,972 Accuplacer Placements tests (3,460 test sessions) across all sites.</li> <li>• Stakeholders can take over 2,000 licensure/ certification tests through the Testing Center. From July 1, 2019 through March 16, 2020 (when the College moved its operations online), staff administered approximately 10,000 exams (3,286 Accuplacer sessions, 4,646 academic tests, and at least 2,004 licensure/certification exams. 488 tests were in Automotive Service Excellence (or ASE)).</li> <li>• This year, COVID-19 brought necessary changes to the Testing Center. In mid-April, Accuplacer began to allow remote administration via Zoom. 620 Accuplacer test sessions (and 1,720 units) were given remotely. In August, Delta College reopened its Testing Center for Accuplacer tests on-campus, for students without access to a computer or internet. With COVID-19 safety precautions in place, the Testing Center now works to again expand its licensure/certification test offerings.</li> <li>• Since 2015, Delta College has been named a “Gold Star Veteran-Friendly School”, as designed by the Michigan Veterans Affairs Agency, acknowledging its veteran-friendly status. The honor is based on the College’s on-campus, veteran-centered services to support both academic and transitional needs of veterans.</li> <li>• To streamline re-entry into the educational system, Delta College offers in-district residency status to all veterans who are funding their educations through the G.I. Bill®. During 2019-2020, there were 403 students using their GI Bill benefits to attend Delta College, with many other Veterans utilizing Financial Aid and the Michigan Educational State Tuition Support through the Reserves and National Guard.</li> <li>• Delta College’s EOC hosts community service workshops at Tri-County Community Adjudication program (Tri-CAP), Underground Railroad, Department of Health &amp; Human Services, Good Samaritan, City Rescue Mission, Holy Cross Services, Bay Area Women’s Center, TEEN</li> </ul>

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	<p>Challenge, Habitat for Humanity, Adult Basic Education, Emmaus House, and Michigan Works! Topics include post-secondary enrollment process, employment opportunities, and career readiness.</p> <ul style="list-style-type: none"> <li>• EOC receives referrals from community agencies and/or individuals seeking GED information. Individual needs are assessed and referrals made to an adult basic education (ABE) program. A primary ABE partnership program is Education Training Connection (ETC), which is housed within Delta College’s Downtown Saginaw Center and MiWorks!</li> <li>• We hosted Advising Crash Course virtual sessions for currently enrolled students. Topics included: Resources and Refunds, Smart Start to College, Validation of Programs, Teaching and Learning Support, Scholarships, Overcoming Obstacles, Be Smart, Plan Ahead, Start Now for Success Next Year (First Year Students), End of Semester Checklist. These workshops are presented to students from their assigned Student Success Advisor/Counselor.</li> </ul>
<p>(v) The community college has active partnerships with regional 4-year colleges and universities to promote successful transfer, such as articulation, 2+2, or reverse transfer agreements or operation of a university center.</p>	<ul style="list-style-type: none"> <li>• Delta College’s President, Dr. Jean Goodnow, serves on a committee of community college and university presidents and academic administrators, to study articulation and transferability of courses in Michigan. She has continued that work as part of the Transfer Steering Committee, which was initiated by Michigan Legislators and first met in Oct. 2016.</li> <li>• EOC (Educational Opportunity Center) has a collaborative partnership with SVSU to assist students with referrals and/or successful transfer, especially first-generation students and non-traditional students.</li> <li>• In addition to the Michigan Transfer Agreement, Delta College has over 100 postsecondary articulation and transfer agreements with 24 baccalaureate institutions: Alma College, Bellevue University, Capitol Technology University, Central Michigan University, Chamberlain University, College of Creative Studies, Colorado State University, Davenport University, Eastern Michigan University, Ferris State University, Franklin University, Michigan State University, Michigan Technological University, Northern Michigan University, Northwood University, Oakland University, Saginaw Valley State University, Siena Heights University, Spring Arbor University, University of Detroit-Mercy, University of Michigan-Flint, Walsh College, Western Governors University and Western Michigan University.</li> <li>• In addition to 2+2 articulation agreements, Delta College also has 3+1 agreements with Bellevue University, Central Michigan University, Davenport University, Eastern Michigan University, Ferris State University, Franklin University, Northwood University, Oakland University, Siena Heights University, and University of Detroit-Mercy. These agreements are reviewed bi-annually by the Articulation Office manager and faculty to ensure accuracy.</li> </ul>

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	<ul style="list-style-type: none"> <li>• Delta College has partnered with over 60 Michigan colleges and universities to create 10 Statewide MiTransfer Pathways multi-institutional articulation agreements. These agreements will allow students to complete and transfer their entire associate degree into a similar bachelor’s degree program at a participating university. The 10 MiTransfer Pathways, include: Art, Biology, Business, Criminal Justice, Communication, Exercise Science, Mechanical Engineering, Psychology, Public Health, and Social Work.</li> <li>• Delta College also has reverse transfer agreements with thirteen universities: Central Michigan University, Eastern Michigan University, Ferris State University, Grand Valley State University, Lake Superior State University, Michigan State University, Michigan Technological University, Northern Michigan University, Saginaw Valley State University, University of Michigan-Ann Arbor, University of Michigan-Flint, Wayne State University and Western Michigan University.</li> <li>• Delta College operates a Transfer Center on the main campus with Central Michigan University, Davenport University, Ferris State University, Michigan State University - College of Agriculture and Natural Science, Northwood University and Saginaw Valley State University as partners.</li> <li>• An annual Transfer Articulation Fair is held at Delta College to provide students with an opportunity to speak with representatives from about 40 different colleges and universities that offer bachelor level articulation agreements or transfer guides for our degree completers.</li> </ul>
<b>Category C: Community Services (must meet 4 of 5)</b>	
<p>(i) The community college provides continuing education programming for leisure, wellness, personal enrichment, or professional development.</p>	<ul style="list-style-type: none"> <li>• A Motorcycle Safety and Education Program has operated at the College for 37 years providing training to over 500 residents in the past year. The program includes on-line safety training, classroom learning and riding a motorcycle on the safety course on campus. Support comes through a Michigan Department of State grant and federal funds through the Michigan Office Highway Safety and Planning.</li> <li>• Delta College continued to offer community education classes for: Medical Insurance Billing and CPR/Basic Life Support (80 students).</li> <li>• Delta College provides community personal enrichment and professional development classes through online offerings. The 6-week classes include: nutrition, mindfulness, photography using a digital camera, video editing, and conversational Spanish. Professional development classes include: grant writing, public speaking, typing, and time and priority management.</li> <li>• Delta College offers CPR/First Aid Certification and Recertification classes for all Academic Health Occupational program students prior to their clinical rotations. Classes are scheduled to make it easy for the academic students to complete required clinical pre-requisites.</li> </ul>

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> <li>• Delta College’s Career Services provides career exploration and assessment services to the surrounding communities. Residents are welcome to access our wide range of assessment tools and resources available online or in person with a Career Advisor for further assistance.</li> <li>• DeltaCollege ’s Testing Services served candidates in a variety of areas such as Automotive Service Excellence (ASE) Certifications, as well as to work with area employers to provide testing to hiring candidates.</li> </ul>
<p>(ii) The community college operates or sponsors opportunities for community members to engage in activities that promote leisure, wellness, cultural or personal enrichment such as community sports teams, theater or musical ensembles, or artist guilds.</p>	<ul style="list-style-type: none"> <li>• Delta College’s Drama department produces plays each semester that are open to the public with a strong emphasis on reaching out to K-12 groups to encourage their group attendance, as field trips.</li> <li>• High school athletic events and tournaments including the Mid-Michigan High School All Star game, Boys Basketball High School Showcase and the Tri Valley Conference Individual Wrestling Tournament (featuring high schools from across each county or regionally) are held at Delta. Rage City Little League Baseball practices, Hoops for Homeless, and Nationals Club Soccer Games, are also hosted frequently at Delta. We accommodate not only the competitors, but their supporters and families.</li> <li>• The Delta College Choral Program offers concerts, presented by the three vocal ensembles: the Chorale, the Chamber Choir, and the Jazz Singers. All concerts are open to the public and are held within the community at a variety of venues.</li> <li>• The Delta College Athletic Program regularly interfaces with middle and high school students on athletic and community projects.</li> <li>• The Delta College Foundation sponsors local artists’ awards, through the Saginaw Art Museum and the Alden B. Dow Museum in Midland.</li> </ul>
<p>(iii) The community college operates public facilities to promote cultural, educational, or personal enrichment for community members, such as libraries, computer labs, performing arts centers, museums, art galleries, or television or radio stations.</p>	<ul style="list-style-type: none"> <li>• The College operates a public broadcasting station (PBS WDCQ-TV) that broadcasts to 14 counties and a public radio station, 90.1 (in cooperation with Central Michigan University).</li> <li>• Examples of WDCQ-TV regularly scheduled local programming include: The Follow Up (public affairs), Dateline Delta (information), Second Act: Life at 50+ (information), Somos Hispanos (diversity), and Soul Issue: the African-American Perspective (diversity).</li> <li>• Examples of WUCX-FM local programming include: Audition Room (alternative music), Backstage Explorer (community arts), Beyond Broadway (Broadway musicals), Sunday Morning Coffee (variety), The MidMichigan Sound Operative (local music), La Caliente (Tejano music), and El Sol Latino (Latino music). Additional local segments during Morning Edition include: Backyard Astronomer (astronomy), Moments in Time (history), Lifelines (biographies) and Movie House (movie review).</li> </ul>

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> <li>• Delta College Electronic Media students produce feature stories, which air on WDCQ-TV and WUCX-FM.</li> <li>• The Delta College Sculpture Walk is a free, outdoor sculpture exhibit featuring permanent works held by Delta College, showcasing multiple styles and media used by the artists and sculptors. All are placed within the beautifully landscaped grounds of the main campus, in the heart of Michigan's Great Lakes Bay Region.</li> <li>• Delta College's art gallery, called the Galleria, is in the Fine Arts Building and is open to the public at no cost. Exhibitions by professional contemporary artists change every 6-8 weeks throughout the academic year. The April through mid-August show is devoted to the annual Delta Art &amp; Design Student exhibition.</li> <li>• The President's Speaker Series features prominent nationally recognized experts on several timely topics. Students and community members listen to a nationally known speaker on topics of societal importance and can communicate with the speakers in question and answer forums following the presentation.</li> <li>• The Delta College Library has more than 50,000 books; over 100 journals, magazines and newspapers; more than 260,000 e-books; and hundreds of thousands of online journal articles in our databases for research and information. During COVID-19, the Library worked with staff from various areas of the college to add lab kits to our collection and check them out to students (over 1,700 to date). Our virtual services were also expanded. The Library was designated as one of 1,257 federal depository libraries in 1963, serving the federal information needs of the 5<sup>th</sup> U.S. Congressional District in the state of Michigan, along with the faculty, staff, and students of Delta College. The Library, its resources and the Government Documents Collection are open to the community.</li> <li>• Since opening in 1997, nearly 500,000 people have visited the Delta College Planetarium in downtown Bay City. The Planetarium provides ongoing educational programming for K-8<sup>th</sup> grade students, shows open to the public as a leisure activity, and supports and hosts community events.</li> </ul>
<p>(iv) The community college operates public facilities to promote leisure or wellness activities for community members, including gymnasiums, athletic fields, tennis courts, fitness centers, hiking or biking trails, or natural areas.</p>	<ul style="list-style-type: none"> <li>• Delta College's Fitness and Recreation Center is open to the public and offers a pool, weight and cardio rooms, gym, racquetball courts and locker rooms. However, access to our facilities were severely limited due to the COVID-19 pandemic from March through September 2020.</li> <li>• Delta College's sport facilities include gymnasiums, soccer fields, tennis courts, hiking trails and nature areas (640 acres) and a new baseball field.</li> <li>• The athletic field complex is having a new building constructed to house restrooms, concession stand, walking paths and equipment storage for the athletic teams and to host tournaments</li> </ul>

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> <li>• Health and wellness are supported each semester when Delta College opens its doors to hosting Red Cross blood donor days as well as flu shot sessions. Both are open to the public as well as to students.</li> <li>• Delta College’s Pioneer Athletics Department held an event in fall 2019 for Special Olympics athletes from Midland, Saginaw and Bay Counties to provide them with a day in the life of a Delta College Pioneer athlete. The 65 special needs athletes spent the day going through stations and drills with all six Pioneer athletics teams. Unfortunately, the event won’t be held again until fall 2021, due to the COVID-19 pandemic.</li> </ul>
<p>(v) The community college promotes, sponsors, or hosts community service activities for students, staff, or community members.</p>	<ul style="list-style-type: none"> <li>• The Delta College Food Pantry provides food security for currently enrolled students to help them stay focused on academic success. During the 2019-20 academic year, there were 2,500 intakes, 477 large bags and 2,446 small bags of food distributed. The Food Pantry is open to serve students at Delta’s main campus and at the Saginaw and Midland Centers, although its ability to serve have been deeply affected by the College’s official closure due to COVID-19 pandemic in mid-March 2020.</li> <li>• Delta College Public Broadcasting brought in Daniel Tiger to the MidMichigan Children’s Museum.</li> <li>• Delta College joined regional efforts to help promote “Census 2020.” Efforts included working with community groups from Saginaw, Bay, Midland, and Isabella counties to promote the work of the U.S. Commerce Department, which implements the census every 10 years.</li> <li>• Delta College has an AmeriCorps VISTA grant through the Corporation of National &amp; Community Service to fight poverty, with strategies focused on education, healthy futures, and Economic &amp; Financial Opportunity. Delta sponsored thirty (30) VISTA members, (Summer Associates and AmeriCorps members) which provided a variety of community service to our local communities.</li> <li>• VISTA members conducted community outreach by developing workshops for career exploration, College 101, Opioid awareness, OnBoarding Pre-Orientation recruitment, tracking participant enrollment process and through communication via social media. They also participated virtually with the Possible Dream summer camps, providing educational opportunities, SAT preparation, meals, resources for family activities, leadership skills and mentorship for first generation and low-income middle and high school students. And the VISTA members conducted research for Library Learning Information Center (LLIC) and community grants.</li> <li>• Delta College joined other community groups as sponsors of activities and events throughout the year, such as the NAACP annual dinners.</li> <li>• VISTA members conducted community outreach virtually in providing educational resources for Child and Neglect Council and newsletters to</li> </ul>

Best Practices by Category	Examples of Adherence
	<p>the community, however had many other annual events cancelled due to the COVID-19 pandemic.</p> <ul style="list-style-type: none"> <li>• Delta College was named a 2019-2020 Voter-Friendly Campus by Campus Vote Project (CVP). Delta was noted for its efforts to diminish barriers and give students the information and resources, so they could participate in the political process, ultimately putting the civic mission of higher education into action. The college joined 123 other two-year and four-year campuses who were also recognized as Voter-Friendly. Delta’s designation will be valid through December 2020.</li> <li>• Delta College co-sponsored an event called “Elect Her,” to encourage young women to consider running for public office. Held at SVSU, there were more than 50 participants, who heard from panelists of elected women, along with keynote speaker Representative Vanessa Guerra.</li> <li>• Delta College Supports and co-sponsors the annual Saginaw African American Cultural Festival, which was in its 52<sup>nd</sup> year of existence in 2020. The free festival is the longest continuous African American festival in the nation and featured four chiefs, members of the royal court of His Majesty, Traditional State.</li> <li>• Delta College’s Admissions staff members participated in the 1st Annual Saginaw Block Party Community outreach event, organized by the East Side Churches Association, and held at the New Beginnings Ministries. The program provided a free, fun family event to the Saginaw South side community and staff spoke with those interested in taking classes at the Downtown Saginaw Center. Over 150 community members attended the festivities throughout the afternoon.</li> <li>• Delta College sponsors cultural activities for students focused during: Hispanic Heritage Month, Native American Heritage Month, Black History Month and Women’s History Month.</li> </ul>