

Fall Learning Days Learning Café Notes About Students

Over-Arching Themes

During COVID, We Did This Well...	# of times mentioned
<p><u>Student Services:</u></p> <ul style="list-style-type: none"> • Pioneer Connect • Virtual Services – LLIC • Connected Students to Resources • Virtual Food Pantry • Drive-In Commencement • Flexible Registration Procedures 	121
<p><u>Academic:</u></p> <ul style="list-style-type: none"> • Increased Faculty Flexibility • Virtual On-Line Learning • Moving to Online Classes • eLearning Support for On-line Classes • D2L Training for Faculty • Purchase of Lab Kits, Equipment, Software, etc. to support hands-on learning • Accessible Online Courses 	115
<p><u>COVID Related:</u></p> <ul style="list-style-type: none"> • COVID Response, Campus Health and Safety Protocols • On-Campus Vaccine Center 	69
<u>Technology Support/Laptops</u>	36
<u>Increased Communication</u>	30
<p><u>Financial Support:</u></p> <ul style="list-style-type: none"> • Distribution of CARES Funds • Free Shipping on Textbooks • Waiver of the Technology Fee 	30
<u>Employee/Department Collaboration</u>	19
<u>Other</u>	1

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Detailed Themes/Responses

During COVID, We Did This Well...	# of times mentioned
1. Pioneer Connect (Virtual Advising, Financial Aid, etc.)	62
2. COVID Response, Campus Health and Safety Protocols (Decisions Followed the Science, Screenings, Hotline, Tracing, Following Science, Plexiglass, Cleaning, Free PPE, COVID Team)	51
3. Technology Support (Giving Out Computers and Hotspots)	36
4. Increased Communication (Town Halls, Emails, Posted Signs)	30
5. Increased Faculty Flexibility	29
6. Virtual On-Line Learning (Lab Kits, Simulations)	26
7. Virtual Services – LLIC (Virtual Testing, Virtual Tutoring, WRIT Center, Virtual Library Services)	23
8. Moving to Online Classes (quick, agile)	22
9. Employee/Department Collaboration (students were put first)	19
10. On-Campus Vaccine Center (helpful)	18
11. Connected Students to Resources	16
12. Distribution of CARES Funds	15
13. eLearning Support for On-line Classes	15
14. Virtual Food Pantry	10
15. D2L Training for Faculty	10
16. Free Shipping on Textbooks	8
17. Purchase of Lab Kits, Equipment, Software, etc. to support hands-on learning	8
18. Waiver of the Technology Fee	7
19. Drive-In Commencement	6
20. Flexible Registration Procedures	4
21. Accessible Online Courses	3
22. Other (office working with the Foundation)	1

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Over-Arching Themes

We Should Continue Doing...	# of times mentioned
<u>Student Services:</u> <ul style="list-style-type: none">• Pioneer Connect - Virtual Services• Increase Engagement of Students• Remote LLIC Services 7• Special Needs Services 2• Focus on Mental Health• More Virtual Events	81
<u>Academics:</u> <ul style="list-style-type: none">• Academic Support - More Online Classes• Support for and from eLearning	59
<u>Technology Support</u>	26
<u>Employee and College Support</u>	21
<u>Communication:</u> <ul style="list-style-type: none">• Communication - Town Halls, Emails	15
<u>Financial Support:</u> <ul style="list-style-type: none">• Free Shipping – Bookstore• Waive Fees	8
<u>COVID</u> <ul style="list-style-type: none">• Vaccine & PPE Support	6
<u>Other</u>	3

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Detailed Themes/Responses

We Should Continue Doing...	# of times mentioned
1. Pioneer Connect - Virtual Services (increase, food pantry, continue, more flexible hours and days)	56
2. Academic Support - More Online Classes (look at assessments, smaller class sizes, allow students to remote into classes, continue online courses, virtual office hours, blended classes, software to support student learning, simulation software)	56
3. Technology Support (grants for computers and internet access for home, more assistance, better infrastructure)	26
4. Employee and College Support (teamwork, keep asking what we need, meet students where they are, empathy, grace, flexibility)	21
5. Communication - Town Hall (increase and continue communication, continue transparency, continue emails)	15
6. More Virtual Events (outside graduation, Change Your World, livestream events)	7
7. Engaging Students (increase, think outside the box, support)	7
8. Remote LLIC Services (all services should stay remote like Accuplacer, tutoring)	7
9. Vaccine & PPE Support (ensure students have PPE, incentive vaccination, continue vaccination clinic)	6
10. Free Shipping - Bookstore (continue, include lab kits, bring bookstore online)	5
11. Support from eLearning (more help from and for eLearning)	3
12. Waive Fees (technology fee)	3
13. Other (no parking fees, F2F labs preferred)	3
14. Special Needs Services (captioning and services for deaf students)	2
15. Focus on Mental Health (more focus on)	2