

**DELTA COLLEGE
BOARD OF TRUSTEES
DINNER MEETING
March 10, 2015
Delta College Main Campus Room N7**

Board Present: R. Emrich, D. Middleton, M. Morrissey, M. Nash, M. Rowley, E. Selby, D. Wacksman

Board Absent: K. Houston-Philpot, K. Lawrence-Webster

Others Present: A. Anderson, B. Baker, J. Bamberg, L. Brown, T. Brown, D. Buck, J. Carroll, M. Carter, P. Clark, E. Crane, S. Dubay, L. Dull, M. Finney, M. Gmeiner, J. Goodnow, L. Govitz, M. Hernandez-Alaniz, A. LaLonde, M. Moore, M. Mosqueda, J. Noble, D. Peruski, G. Przygocki, L. Ramseyer, K. Schuler, J. Stahl, L. Ullrich, A. Ursuy, B. Webb, S. Whitney

Press Present: J. Hall, WSGW; G. Horner, Delta Collegiate; K. Skrzypczak, Delta Collegiate

Board Chair, M. Rowley called the meeting to order at 6:00 p.m. and turned it over to Margaret Mosqueda, Vice President of Student and Educational Services. M. Mosqueda then introduced Marcie Carter, Bridge Program Coordinator and student, Samantha Dubay.

M. Carter explained that the Bridge Program's purpose is to give our most academically at risk students the best possible chance at success in their developmental courses. The program serves students who do not meet the minimum college assessment scores in reading, writing, and/or mathematics. Students are blocked from registering for classes and must meet with the Bridge Program Coordinator in order to move forward. There are various reasons as to why students are using the Bridge Program. Examples include: special education students requiring academic accommodation, those returning to school from industry, English as a second language learners, and non-traditional students who have been away from the academic environment.

The Bridge Program helps with:

- Test interpretation – COMPASS and ASSET scores
- Advisement – explain course sequences, make course load recommendation, course selection and registration
- Referrals – determine necessary supports and services such as disability resources, TLC, WRIT Center
- Support – assist with processes such as admissions, financial aid, MyDelta and student planning.

M. Carter showed that with the support of the Bridge Program students are receiving along with working with the Plato system, grades comparable to those who scored 5 points higher on

the COMPASS test in MATH 092. She did note that writing and reading are still problem areas that they are working on. Seventy-three percent of the students in the Bridge Program have successfully completed their first semester at Delta.

M. Carter then introduced Samantha Dubay who shared her experiences in using the Bridge Program.

M. Mosqueda introduced Barb Webb, Director of Business Services and contract administrator for Ellucian along with Jason Stahl, Chief Information Officer for Delta's OIT (Office of Information Technology) Department contracted through Ellucian who presented on Ellucian's connection with Student Success.

B. Webb started by introducing Dave Buck, the college's general manager from Ellucian. She also gave a brief history on the IT contract which was put in place in 1997. She also noted that J. Stahl oversees the IT operations at Delta with 16 FTE staff.

J. Stahl talked about the three pillars that are required for any technology system to be successful; people, process and technology. The three pillars work similar to the three legs of a stool with them all being equal. This is why more IT organizations are placing an increased emphasis on the people side of the equation.

Technology is being introduced at a very young age. With technology being embedded into everyday life, people who like technology don't have to work in an IT field. This has resulted in there being a higher demand for qualified technology professionals. There is a 17% employment growth rate expected for Computer Support Specialists in our area for 2012-2022. This is faster than normal growth according to the Bureau of Labor. One way to help close the gap is through community outreach.

The team has participated in community outreach activities such as job shadowing at the Saginaw Career Complex, Lego Robotics Camp, Bay Arenac Career Fair and Bay Arenac Career Job Shadow. The team also held an awareness event during the month of October for Cyber Security. They partnered with the Student Computer Club in having carnival like games to enforce computer safety practices.

The National Cyber Security Alliance Organization working with the Department of Homeland Security, recognized Delta College as a national leader for their security practices among other companies such as Google and Verizon. Delta also secured first amongst 43 other institutions including both private and public colleges and universities in being most secure.

The team also participates in National Privacy Day which is January 28. They can also be found behind the scenes supporting such college events as the Middle School Math Competition, College Goal Sunday, the 50th Anniversary Celebration and the Science Olympiad.

J. Stahl talked about the OIT student worker program which includes application support, help desk support and lab support. In a random sampling of former student workers, it was found that 67% of them had moved on to full-time IT careers, 13% moved on for more training and education in IT and 20% had decided to pursue other educational endeavors outside of the IT area. He shared a video that was created by former students on the new Delta College mobile app. He then introduced Ashleigh LaLonde, Technical Support Specialist and Joshua Noble, Systems Administrator who spoke of their experiences as former student workers and the differences it made in their careers.

J. Stahl finished the presentation by giving a brief overview of the college's Virtual Campus and the Gartner Hype Cycle.

There being no further business, the dinner meeting was adjourned at 6:43 p.m.

Talisa Brown, Assistant Board Secretary

Andrea Ursuy, Board Secretary