
ACTION PROJECT

Institution: Delta College
Submitted: April 16, 2007

Timeline:

Planned project kickoff date: July 2007
Target completion date: December 31, 2010
Actual completion date:

A. Give this Action Project a short title in 10 words or fewer:

From CCSSE to action plans.

B. Describe this Action Project's goal in 100 words or fewer:

This action plan is to take data from Delta College's first administration of the Community College Survey of Student Engagement (CCSSE) and develop a number of concurrent or sequential action plans. The data will be analyzed, presented to the executive committee, presented to faculty/staff during the Fall Learning Days (welcome back professional development conference), and generate AQIP based action plans to enhance student learning. The College is doing both the student and faculty sections of the survey.

C. Identify the single AQIP Category which the Action Project will most affect or impact:

Primary Category: 1) Helping Students Learn

D. Describe briefly your institution's reasons for taking on this Action Project now – why the project and its goals are high among your current priorities:

Delta College administered its first CCSSE this past winter term. This should provide previously unavailable information (at Delta College) to improve classroom and service engagement with our students. As a part of our strategic plan, Student Learning is the number one priority. The use of the CCSSE data is an integral cog in moving Delta College forward. Since we are doing both sections of the survey, it will also give us pointers to possible professional development areas where there may be a misalignment between faculty and student perceptions.

E. List the organizational areas -- institutional departments, programs, divisions, or units – most affected by or involved in this Action Project:

All Academic areas, Student Services, and Institutional Research

F. Name and describe briefly the key organizational process(es) that you expect this Action Project to change or improve:

It is expected that the data gleaned from the CCSSE will offer information to develop methods to improve in classroom engagement with the students, increased engagement with student support services, and help establish data presentation standards to communicate information across the college. CCSSE will also allow modification of existing internal survey processes to include engagement questions.

G. Explain the rationale for the length of time planned for this Action Project (from kickoff to target completion):

The rationale for the timeline is that the CCSSE data may present evidence of misalignments that will engender a large conversation among the faculty as to student engagement and how to improve it. Time has been built in for this discussion and administration of the CCSSE a second time. If action plans are quickly decided upon, they can be concurrently implemented with this project.

Approximate timeline:

- July-August 2007: Analyze CCSSE Data, present to executive committee, and present to faculty/staff in late August
- Early September 2007: Vice President of Instruction/Learning Services and the Vice President of Student & Educational Services will appoint a working group to shepherd the discussion process on the CCSSEE data
- Monthly through December: Reports to the VPs on the discussions

- November 2007: Initiate CCSSE for the winter 2008 semester
- January through April 2008: Administer CCSSE, monthly reports to the VPs, Action plan development and posting to the AQIP site
- June through August 2008: Analyze new CCSSE data, compare to previous year, present to executive committee and present to faculty/staff at Fall 2008 Learning Days.
- September through December: Develop new action plans based on the comparison of the two years
- Fall 2008 to December 2010: Determine when the next CCSSE will be conducted and what action plans will become of it.

H. Describe how you plan to monitor how successfully your efforts on this Action Project are progressing:

Milestones: Presentation of data to the Faculty August 2007
 Progress shown on the monthly reports to the VPs
 Participation in CCSSE Winter 2008
 Implementation of new Action Plans
 Presentation of data to the Faculty August 2008
 Modified or new action plans based on the comparison data

I. Describe the overall “outcome” measures or indicators that will tell you whether this Action Project has been a success or failure in achieving its goals:

Increased engagement in the classroom and with selected student services as measured by future administrations of CCSSE and internal surveys. Benchmarks will be set by the initial CCSSE data. Increased positive engagement should also show in increased retention.

J. Other information (e.g., publicity, sponsor or champion, etc.):

This project is being jointly sponsored by Student Services and Institutional Research and will be championed by Student Services and Academic Services. There is a need to establish data presentation standards to communicate information across the college.