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## Action Project

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**Title:** Increase Online Student Success  
**Version:** 1  
**Institution:** Delta College **Status:** Active  
**Submitted:** 2011-07-26 **Category:** 1-Helping Students Learn

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### Timeline

Planned project kickoff date: 2011-07-01  
Target completion date: 2012-06-30  
Actual completion date:

### Project Detail

#### Project Goal

Describe this Action Project's goal in 100 words or fewer

As at many community colleges, the success rate of students taking on-line classes lags behind those taking similar face-to-face classes. The success rate gap is currently at 5%. This project aims to lower that gap by 2% during the upcoming academic years. Several years worth of data are being used to help guide areas of need. This project will identify methods and measures to use to lower this gap, eventually ending up with no gap.

#### Reasons For Project

Describe briefly your institution's reasons for taking on this Action Project now -- why the project and its goals are high among your current priorities

We are taking on this action project now because it dovetails with activities in the current year's strategic plan, there is a known need, and it is a known area of scrutiny at the state and federal levels.

#### Organizational Areas Affected

List the organizational areas -- institutional departments, programs, divisions, or units -- most affected by or involved in this Action Project

E-Learning Office, Academic Areas offering Online courses, Counseling and Advising

#### Key Organizational Process(es)

Name and describe briefly the key organizational process(es) that you expect this Action Project to change or improve

Processes in the following areas that will be looked at as a part of the on-line student experience, and modified as necessary to increase student success, will be:

Advising, Registration, Academic Testing Center, Faculty Preparedness for On-line teaching, Student Support Services

#### Project Time Frame Rationale

Explain the rationale for the length of time planned for this Action Project (from kickoff to target completion)

This is one part of a multipart activity. It has an obtainable goal of lowering the gap by 2%

during the current academic year.

### **Project Success Monitoring**

Describe how you plan to monitor how successfully your efforts on this Action Project are progressing

The ELearning Office receives data from the Institutional Research Office on the success rates of the students taking classes. As this is part of a large effort in the College's strategic plan, the Vice President of Instruction/Learning Services will be monitoring the data and implementation plans of strategies to improve the success.

### **Project Outcome Measures**

Describe the overall "outcome" measures or indicators that will tell you whether this Action Project has been a success or failure in achieving its goals

The overall measure is that the gap between online course takers and takers of equivalent classes in the face-to-face method will be lowered by 2% during the upcoming academic year.

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