



# Responding to Urgent Situations

*If the student discloses suicidal ideation, attempting suicide, or any negative patterns of behavior that could also harm others, please follow the protocol below. Do not submit an early alert.*

## Information For Faculty:

The Personal Counseling Services staff appreciates the care and concern faculty have for their students. Counseling staff will review the faculty note and determine the best mode of outreach to students on a case-by-case basis. The use of email allows for maintenance of confidentiality and safety. Email ensures the ethics and legalities of licensure are upheld by the Delta College Counseling staff. Certain more urgent situations may require a telephone call. If a faculty member feels it is in the student's best interest to receive a phone call as the primary source of contact please let us know within the notes section of the Early Alert.

Please be aware that counseling staff is limited in the amount of information that we can share with faculty or administration due to professional ethics and confidentiality obligations. We encourage students to be transparent about their situations with their faculty members to the extent that they're comfortable with. Any information shared around their work with our office would need to be disclosed by the student themselves and cannot be clarified or corroborated by a member of our staff.

For questions or concerns please contact 989-686-9330 or email [confidentialcounsel@delta.edu](mailto:confidentialcounsel@delta.edu).

## Additional Resources for Concerning Behavior

### Crisis:

The Early Alert system is not the best way to connect with our staff if a student is experiencing a mental health crisis. If the student discloses suicidal ideation, attempting suicide, or having a plan to do so the faculty member should consider the student in crisis and contact the Counseling staff immediately if during business hours (8am-4:30 Monday through Thursday and 8am-4pm on Friday). **If it is after business hours please contact Public Safety (ext. 9113 or 9111) for assistance.**

- Bay-Arenac 24 hour Crisis Hotline 1-800-327-4693
- Midland County 24 hour Crisis Hotline 1-800-317-0708, TDD 989-631-0870
- Saginaw County 24 hour Crisis Intervention 989-792-9732
- Suicide and Crisis Line 988



### **BIRB (Behavioral Intervention Review Board)**

Student behavior or a pattern of behaviors, which raise a concern about risks to others or negatively impact on others while on campus should be referred to [BIRB](#). Students displaying strange responses, odd behaviors or indications of distress which do not raise concerns about a threat to others, should be referred to the Counseling/Advising Office in D 102 (Ext. 9330) for further assessment and assistance.

Please see [BIRB Handbook](#)

### **Disruptive Student and/or Conduct**

Faculty members who experience student behavior or a pattern of behavior that interferes with a positive educational atmosphere, the civil exchange of ideas, classroom/campus order or may endanger the safety of students and staff should follow the steps outlined on the [Disruptive Student](#) Inside Delta page. This Board policy and these procedures identify the progressive steps designed to remedy situations in which a student's behavior is judged to be disruptive or threatening. If the behavior is such that the faculty/staff member reasonably fears immediate harm, then campus police should be called and Board Policy [Student Violation of College Rules and Regulations](#) will be followed.